



Warranty Policy

Bode Corporation warrants the part(s) sold herein to be free from defects in material or workmanship, on all mechanical assemblies, for a period of twenty-four (24) months from date of delivery **to the original customer only.**

Warranty of electrical components is ninety (90) days from date of delivery to the **original customer.**

This warranty is limited solely to the obligations to repair or replace its part(s), when the part(s) has been returned to Bode Corporation and determined by Bodes' evaluation to be defective.

This warranty is limited solely to the value of the part sold.

Bode does not cover any cost associated with labor, repair.

Spare part(s) are warranted for 12 months from date of purchase and applies only when used in original Bode equipment.

Return Authorization Process

In order to obtain warranty service, the part must be delivered to Bode Corporation with a Return Authorization Number (RA).

Return Authorization number (RA) will be valid for 30 calendar days from date of issue.

1.) To obtain a RA number access Bode Corporation's web page: www.bodecorpusa.com/rma.htm or call 1-800-822-BODE (1-800-822-2633) or 1-864-578-9683

2.) *All part(s) must be returned in their original condition as when purchased.

3.) The RA number must be clearly marked on the outside of the shipping box.

4.) Ship to:

Bode Corporation
660 John Dodd Road
Spartanburg, SC 29303
Attn. Quality Department

5.) The buyer agrees to pay shipping charges one way and to insure the part or assumes liability for loss or damaged part(s) during transit.

6.) Product received without a RA number will be returned at customers expense

Warranty Evaluation

If Bode Corporation's evaluation determines the part(s) to be defective in material or workmanship, Bode Corporation at its exclusive option will repair the part, replace the part(s) or give the buyer a credit for the part(s). All part(s) requiring replacement shall become the property of Bode Corporation.

Repaired /Replaced part(s) will carry the remainder of the original warranty.

If Bode Corporation's evaluation determines the part(s) to be free from defects in material or workmanship, Bode Corporation will return the part(s) to the buyer / customer via UPS.

Replacement Part Needed Before Warranty Determined:

After acquiring a RA number from Bode Corporation, should the returned part(s) require immediate replacement, the buyer must issue Bode Corporation a purchase order for the required part(s) at current price. Bode Corporation will issue an invoice to the customer for the replacement part(s).

If Bode Corporation's evaluation determines the part(s) to be defective in material or workmanship, Bode Corporation at its exclusive option will give the buyer a credit for the replacement part sent. If the RA part(s) are not returned to Bode Corporation within 30 days, the customer will be responsible to pay the invoice for the replacement part(s).

All part(s) requiring replacement shall become the property of Bode Corporation.

If Bode Corporation's evaluation determines the part(s) not in original condition or not defective or out of warranty period, Bode Corporation will return the part(s) to the buyer / customer via UPS at customer expense and the customer will pay the invoice for the replacement part(s) sent.

*Bode Corporation makes no warranties, either expressed or implied, except as provided herein. This warranty shall be immediately void if the part(s) have been misused, carelessly handled, defaced, modified, or altered by the Buyer or if unauthorized repairs have been attempted by others.